

WK WEBSTER ISO 27001 CERTIFIED

WK Webster is pleased to announce that it has achieved ISO/IEC 27001:2013 certification, recognising the company's commitment to providing the highest level of information security management in the marine claims industry.



ISO/IEC
27001
Information Security
Management
CERTIFIED

WHAT THIS MEANS FOR OUR CLIENTS

- ✓ Commitment to the highest levels of security controls for technology, people and processes.
- ✓ Compliance ready allowing seamless approval for TPA Information Security requirements.
- ✓ Your data and your clients' data is secure in accordance with the highest global standard.

For more information about ISO 27001
Please email info@wkwebster.com



A GALLAGHER BASSETT COMPANY



ABOUT US

For more than 150 years WK Webster has been at the forefront of the marine & transit claims industry. We have recognised and responded to our clients' ever changing needs. Today, WK Webster offers claims management solutions and cutting edge technological innovations to ensure our clients experience the very best in class claims service.

1 Global

Over 200 claim technicians located across hub offices in London, Rotterdam, Singapore, New York and Los Angeles, further supported by a global network of 220 survey agents.

2 Pure Marine & Transit

The world's largest independent marine and transit claims agency. Specialised, Commercial, Experienced and Committed.

3 Connected

Online, secure, customised, integrated and innovative systems for our clients and their respective customers.

WK Webster Total Claims Management

Cargo Claims

The handling and management of cargo claims including survey, investigation, adjusting, settlement, risk analysis, loss prevention, account management and full Third Party Administration (TPA) services.

Recovery & Subrogation

No cure no pay recovery services for insured and uninsured losses. All modes of transit for claims in contract, tort and/or statute. Dedicated recovery teams in each hub office with local knowledge and expertise.

Cargo Casualty Management

Specialist division managing marine casualties protecting cargo interests in General Average, Salvage (including Lloyd's Open Form), terminated and/or interrupted voyages, legal, policy and market advice.

Hull Claims Management

24 hour casualty response team providing legal advice, statement collection, on site investigation and nautical/navigational reviews for collisions/damages to hulls or fixed & floating objects, plus engine & mechanical casualties including global repair consultancy services.

ClaimsConsole®

ClaimsConsole is our new Internet-based reporting system showing details and current status of all claims we handle for a particular insurer or client. Data shown can also be restricted to claims handled by a particular office or for a particular insured. If you would like to know more about this service visit www.claimsconsole.com



ISA is an international survey agency with staff surveyors offering marine and cargo survey capabilities around the world. ISA is a leading salvage sale broker with an unrivalled buyer database.

www.isa-surveys.com



SEAWISE is an international service provider for clients requiring independent consulting marine engineers and marine surveyors offering H&M survey services.

www.seawise.biz

WK Webster Group
Companies

ITAL

ITAL is an international marine claims specialist representing the interests of liability Insurers for all modes of transportation

www.ital-international.com



Pandi Claims offers a marine liability claims service to P&I Clubs, fixed premium liability underwriters, ship owners & charterers, NVOCCs and their insurers.

www.wkwebster.com/pandi

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2022

This is to certify that:

WK Webster Group
Webster House
207 Longlands Road
Sidcup
DA15 7JH
United Kingdom

Holds Certificate Number:

IS 696605

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2022 for the following scope:

The provision of marine and transit consultancy services including cargo claims settlement, third party administration, recoveries & subrogation, cargo casualty management, hull claims management, cargo surveys, transit liability claims management, hull and machinery surveys and marine liability claims management. This is in accordance with the Statement of Applicability version 1.10, dated 18 January 2024.

For and on behalf of BSI:



Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2019-07-17

Latest Revision Date: 2025-06-30

Effective Date: 2025-07-17

Expiry Date: 2028-07-16

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...making excellence a habit.™